

Maintenance and servicing instructions for WAOD sliding shutters

1. Maintenance Contract

WAOD does not oblige its clients to enter into a compulsory periodic maintenance contract.

2. General

All fittings should be inspected at least once a year for tightness and wear and fixing screws must be tightened when necessary. In case any anomaly is noted contact WAOD immediately.

3. Track

The inside of the ceiling mounted track needs to be vacuum cleaned once a year to remove any loose particles.

4. Locks and bolts

The vertical floor and track bolts and the lock cylinders need an occasional very light lubrication by way of an appropriate spray (WD 40).

The suspension wheels and rods should NOT be lubricated.

5. Floor sockets

The inside of the floor sockets should be vacuum cleaned occasionally. Depress the sprung dust cover with a pencil or similar while vacuum cleaning.

6. Cleaning of powder-coated surfaces

The cleaning of the powder-coated surfaces of the shutter must be carried out whilst cold (max. surface temperature 20°C) using water with a pH neutral cleaning product and a soft cloth or sponge. Abrasive or scouring cleaning aids must not be used.

Solvent based cleaning products will attack the surface of the powder-coating and should be avoided.

To remove stubborn fat and greasy dirt we recommend the use of aroma-free methylated spirit. This must be applied for a short time and then rinsed off with clean water.

To maintain a lasting shine we recommend the occasional application of a liquid car wax.

7. Cleaning polycarbonate surfaces

The polycarbonate surfaces of the shutter must be cleaned with clean water and a soft cloth or sponge. A commercially available non-abrasive glass cleaning product can be added to the water. Abrasive or scouring cleaning aids must not be used.